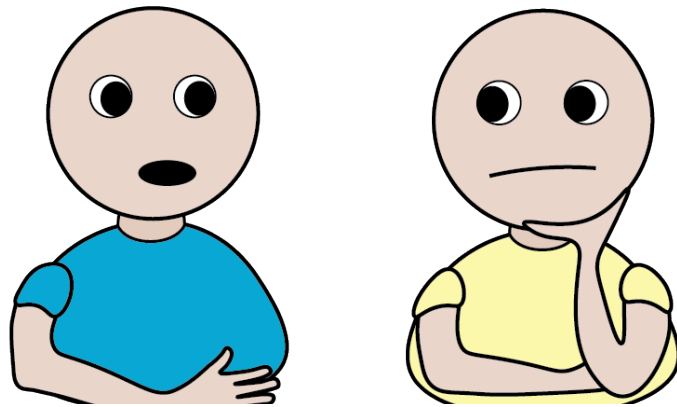
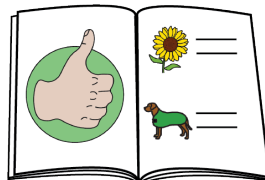




HEADWAY
GIPPSLAND INC.



Conflict of interest



Easy English

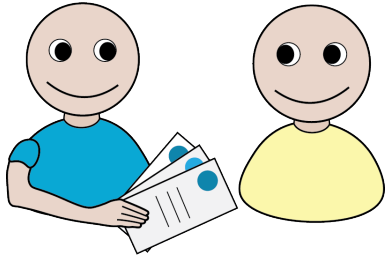
In this form

We offer lots of services page 3

What do our staff need to do? page 8

Is there a conflict of interest? page 10

Sign page 11

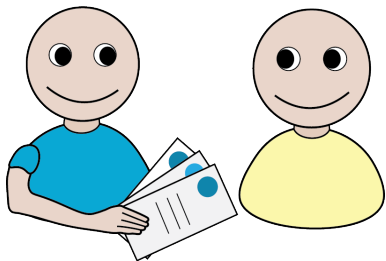


We offer lots of services.

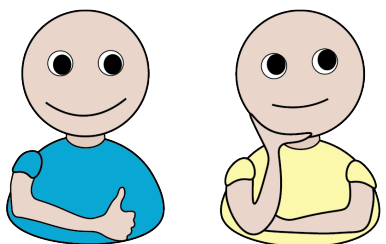


**We are a National Disability Insurance
Scheme service provider.**

We say **NDIS** service provider.



We can give you lots of services.

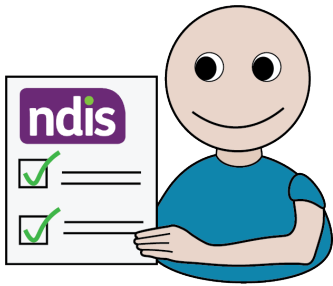


But we must do what is best for you.

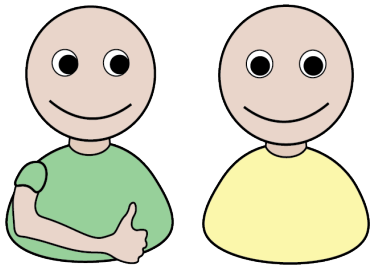


We can give you

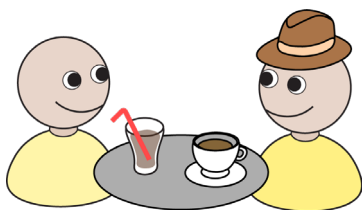
- plan management



- support coordination



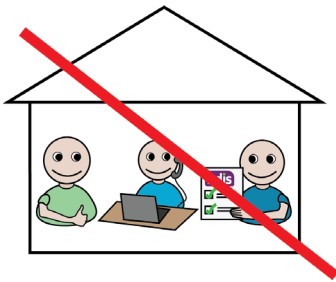
- 1 to 1 support



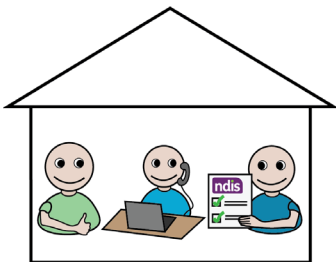
- social support groups.



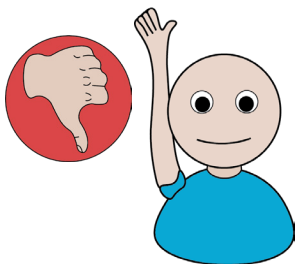
Our services must be kept apart.



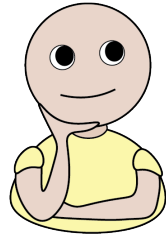
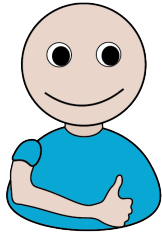
We do not want to mix them up.



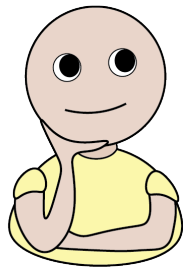
Did we mix them up?



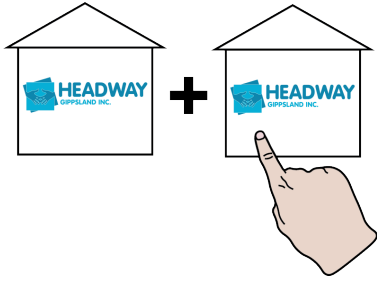
yes - there is a conflict of interest.



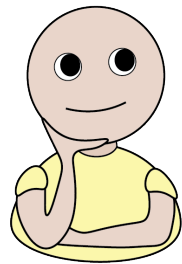
We need to make sure you have
choice and control



A conflict of interest can take your
choice and control from you.



You can choose us for **all** your services.



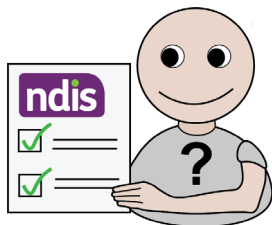
But you do **not** have to.

You could get

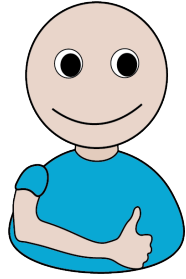


- **plan management** from us

and

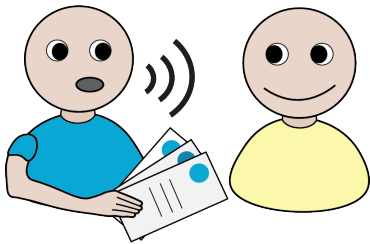


- **support coordination** from an other place.



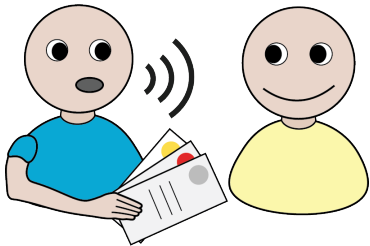
What do our staff need to do?

We need to tell you

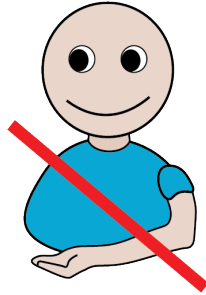


- services **we** can give you

and



- **other** places you can go to.



We should **not** say yes to

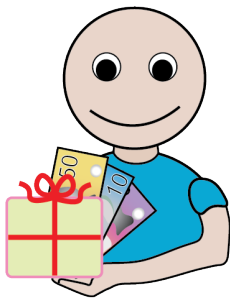


- extra money

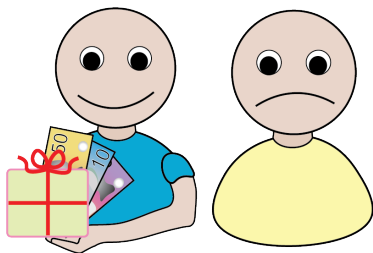
or



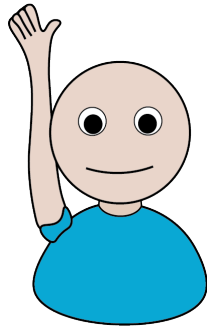
- gifts.



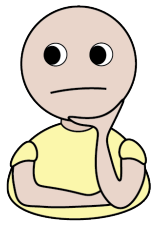
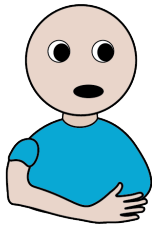
Did we say yes to gifts?



yes - we may **not** do what is best for you.

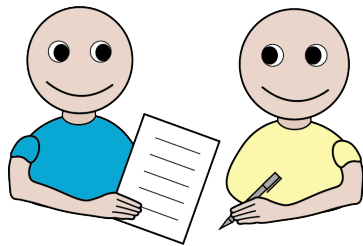


Is there a conflict of interest?

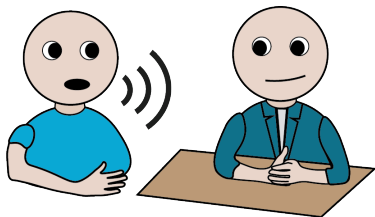


yes - we must tell you about it

and

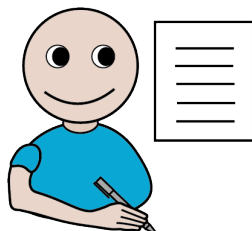


- show you how to make a complaint.

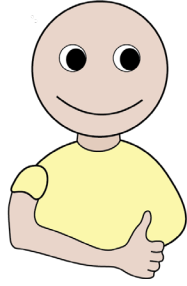


Staff must tell their manager

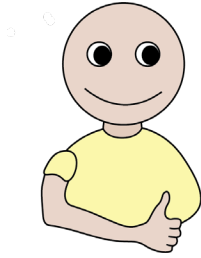
and



- write it down.



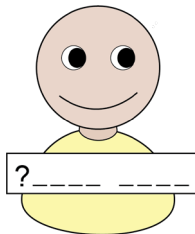
Sign



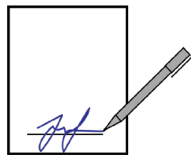
Is this all good with you?



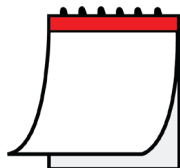
yes -



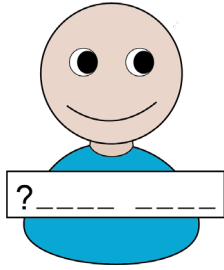
your name



your signature



date / /



Headway Gippsland staff member

name.....

signature.....

date / /